



Voice & Data – FiberOptic Fast

Company: Regional Internet Service Provider
Title: Service Integration Technician (Tier 3)
Job Type: Full Time / Permanent
Department: Network Operations
Reports To: Director of Internet Services

Essential Duties and Responsibilities:

Provisioning, maintaining, monitoring, and troubleshooting all Internet-related systems
Collaborate with peers to identify risks and gaps, determine level of effort and timeline, and develop execution plans.
Perform a capabilities assessment of network services and technologies including inter-dependencies to support our services
Produce network documentation, and all typical design documentation of services
Implement standards for network products and services with respect to monitoring and overall management, including but not limited to configuration management, vulnerability management and process management for continual service improvement.
Provide input into networking requirements and operational guidelines, with a focus on meeting demands of a rapidly growing and scaling regional service.
This position will participate with the installation, monitoring, maintenance, support, and optimization of all network hardware, software, and communication links.
Take ownership of engineering projects / tasks and work to successful completion
Contribute towards new and on-going technology projects.
Strong customer communication skill is required.

Qualifications:

To perform this job successfully, the candidate must be able to perform each essential duty satisfactorily. Candidate must demonstrate a history of self-sufficiency in managing core systems and services with examples where candidate takes pride in the accurately completed task or project. Candidate must demonstrate a history of producing accurate quality administrative work that maintains services availability to customers through maintenance windows and project implementations.

The position requires both a high degree of technical competence in networking and direct senior level customer contact. Interpersonal skills and communications are a must.
A valid driver's license is required.

Education and/or Experience:

Experience with large networks, redundancy design, high availability, transport networking. Previous Internet help desk, network support, network certifications (CCIE), wireless LAN / WAN, and experience with Passive Optical Networks are a plus.

High level of experience with analyzing / resolving network problems in a timely and accurate fashion, and provide peer training to colleagues where required. Good knowledge of Data Center, Virtualization, Monitoring and AAA systems.

- IP Routing: BGP, OSPF, EIGRP, IGP
- LAN / WAN / WWAN / VLANs
- MPLS: VPN, Traffic Engineering
- QOS
- Multicast VPN
- Cisco IOS, NX-OS, IOS-XR
- Hardware specifications: Catalyst, Nexus, ASR, Calix, Metaswitch, Adtran,

We are looking for a Systems Integration Technician that can thrive in a challenging and rewarding environment. As a Systems Integration Technician, we expect that you understand the issues involved with administering and maintaining ISP infrastructures.

Please submit cover letter and resume to Erik Amalixsen by January 8, 2016